

HUSTAD COMPANIES, INC

15026 "A" Circle
Omaha, NE, 68144



Dedicated Service Agreement

Dedicated Service Agreement (DSA) to Perform Reactive/Proactive Services for [Client Name]

Date	Services Performed By:	Services Performed For:
[Date]	HUSTAD COMPANIES, INC 15026 "A" Circle Omaha, NE, 68144	[Client Name] _____ _____

This Dedicated Service Agreement (DSA) is issued between [Client Name] ("Client") and HUSTAD COMPANIES, INC ("Contractor"), effective [Click to select date] (the "Agreement"). This DSA is subject to the terms and conditions contained in this Agreement.

This DSA # [000] (hereinafter called the "DSA"), effective as of [Click to select date], is entered into by and between Contractor and Client, and is subject to the terms and conditions specified below. The Exhibit(s) to this DSA, if any, shall be deemed to be a part hereof. In the event of any inconsistencies between the terms of the body of this DSA and the terms of the Exhibit(s) hereto, the terms of the body of this DSA shall prevail.

Period of Performance

The Services shall commence on [Click to select date], and shall continue for One (1) year. This agreement will automatically renew each year for an additional One (1) year if not canceled, in writing, 30 days prior to the DSA's expiration.

Engagement Options





Reactive- 24/7 Emergency Leak Response

30 Minute Call Response.

Client Chooses Hustad Response ETA when placing Service order.

Work done on Time and Material basis.

Scheduled Leak Response Labor Rate.	\$75.00 p/Hr
Urgent Leak Response Labor Rate within 24-48 hours.	\$90.00 p/Hr
Emergency Leak Response Labor Rate within 2-4 hours.	\$110.00 p/Hr

Comprehensive Roof Inspection \$250 each. **Only done at the client's request.*



Proactive- Maintenance Program & 24/7 Emergency Leak Response

First Comprehensive Roof Inspection is Free Each Year (Spring or Fall).

Additional Inspections performed @ \$150 each.

10% Discount on Roof Maintenance/Repairs Identified in Inspection Report.

Not to Exceed \$500 in Repairs, Per Visit, Without Approval from Client.

30 Minute Call Response.

Client Chooses Hustad Response ETA when Placing Service Order.

Work done on Time and Material basis for Service Dispatches.

Scheduled Leak Response Labor Rate.	\$65.00 p/Hr
Urgent Leak Response Labor Rate within 24-48 hours.	\$80.00 p/Hr
Emergency Leak Response Labor Rate within 2-4 hours.	\$95.00 p/Hr

Contractor Responsibilities

Hustad will Provide the Following Information on Your Properties Through our Roof Access Portal

- **Display a list of all property locations, including total sq ft, and overall grade.**
- **Access past and current service dispatches for all properties.**
- **FedEx style status update for all service dispatch tickets with timestamps.**
- **Access any past capital improvement projects for all properties.**
- **Budget Matrix: Live up to date emergency, remedial, & replacement budget information for all properties.**
- **Documents: Access and upload any property specific files, including all applicable Warranties.**
- **Roof Replacement: View any capital improvement or total replacement proposals for the property.**
- **Access to itemized expense repairs with corresponding photographs of deficiency, and the repair.**
- **Access to inventory, capital project budgets, work order repair history, and capital project history.**
- **Ability to request service through Client portal or App' with the click of the "Service Dispatch" icon.**
- **View OPM (Online Project Monitoring) reports directly within the Roof Access portal.**
- **Provide year-round, 24/7 Storm Monitoring for all properties**

IN WITNESS WHEREOF, the parties hereto have caused this DSA to be effective as of the day, month and year first written above.

[Client Name]

HUSTAD COMPANIES, INC

By:

By:

Name: _____

Name: _____

Title:

Title:



